What information would you like to see in the Local Offer	How to access leisure centres What counselling services are available and how you can access them	26 26	72% 72%	How to access leisure centres
about health and wellbeing?	Healthy Living drop-ins - what they offer and how to take part	22	61%	What counselling services are available and how
Information about	Other TOTAL	4 36	11%	you can access them
Other comments				Healthy Living drop-ins - what they offer and how to take part

#### Other comments

I would like to know what counselling services are available.Better information and service from adult services.I would like to see better access to adult services from age 18A drop in would be good so we can talk about mental health

What information would you like to see in the Local Offer about relationships?	Care leaver groups (what is involved and how to take part) How independent visitors can support care leavers Mentoring/peer mentoring (what is involved and how to arrange a mentor)	28 24 22	80% 69% 63%	Care leaver groups (what is involved and how to take part)
Information about	Other TOTAL	5	14%	How independent visitors can support care leavers
				Mentoring/peer mentoring (what is involved

## Other comments

I'd like to know how I would become a peer mentor and what it involves.

Better support after 5pm and at weekends

Being a independent visitor myself the service is only for young people 21 and under so if it was put up to the 25 under would be a good relationship for people over 21 and under 25

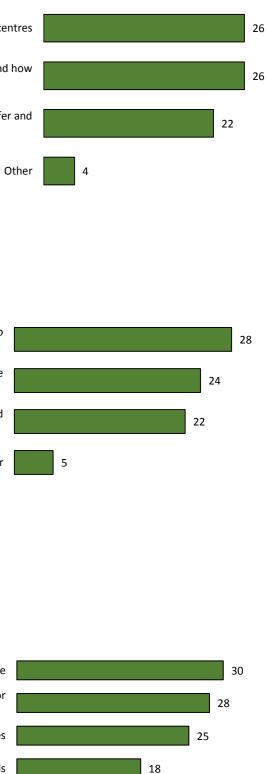
I would like to hear more from other care leavers about what it feels like to live independently and maybe get help from them. Social workers are always busy and don't know anything about leaving care. A group would be good where we can do cooking. Out of hrs groups where we can go to to do activities

				How to access careers advice
What information would you	How to access careers advice	30	81%	How to access support to help you prepare for
like to see in the Local Offer	How to access support to help you prepare for employment	28	76%	employment
about education, training and	Opportunities to visit universities	25	68%	Opportunities to visit universities
employment? Information	How to take part in summer schools	18	49%	Opportunities to visit universities
about	Other	5	14%	How to take part in summer schools
	TOTAL	37		
				Other

### Other comments

I would like others to know the employment and support services as I have had and has lead me onto an apprenticeship

I think it would be great if care leavers in apprentships received support such as the bursary and insentive reward like what you get if you go thought uni because apprentship and uni are paths of the same walk in which they both a education based step to getting employment



and how to arrange a mentor)

Other

5

Careers advice at the right time 15-17 so People can access the right college taster sessions at the right time for them so they choose what they want

i would like to see what options i have for employment and training. Help in accessing training providers - who are they in our area?

What information would you	Accommodation options in your area	34	94%	
like to see in the Local Offer	What support is available from housing services	33	92%	Accommodation options in your area
about accommodation?	How to access practical support to prepare for living independently	30	83%	What support is available from housing services
Information about	Staying Put	20	56%	what support is available from housing services
	Other	11	31%	How to access practical support to prepare for
	TOTAL	36		Staying Put

#### Other comments

when I ever decide to leave staying put, I would need to know what accommodation is available and support I would get

Information about life skills and what to consider when living independently for example simple meal recipes, budgeting, how to change a light bulb fuse ECT also information on who to contact out of hours.

Accommodation for care leavers like student accommodation, don't want to live on my own. Staying put to 25 and what about residential Local charities for furniture items if needed

what support is available from Lancashire county council also what other organisations can help with help you get stuff such as washes cookers I,E care and urgent need .also buttle trust who can help with carpets ,bedding and other stuff because the setting home is only there once and if the care leaver can get more help with that stuff around the house gives them more money to better quality items which will last longer.

information on how to pay utilities and keeping it liveable condition

8

11

More info on accessing suitable accommodation via adult social care and support understanding support packages and tenancy agreements Financial issues bonds and rents etc

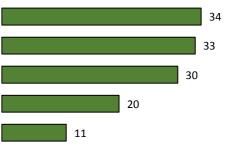
this is where i need a lot of help, don't like the foyer, too big. I would like to live in smaller supported accommodation with another care leaver so we can help each other. There's not enpough options for hpousing. Would like to see training flats so this could have prepared me better. Care doesn't prepare ypou for living on your own.

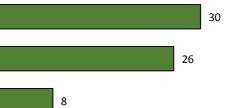
need more supported smaller accommodation. Need more help preparing me for living on my own

Tenancy training as it is a mindfield all the jargon used in the agreements Council Tax - what is this and why do I pay it Water rates - why do I need to pay this

What information would you like to see in the Local Offer	Information about activities and events for care leavers in your area The care leaver forum (meet with other care leavers to share ideas and views a	30 26	86% 74%	Information about activities and events for care leavers in your area
about participation? Information about	Other TOTAL	8 35	23%	The care leaver forum (meet with other care leavers to share ideas and views about what's

Other





similar to meeting up with other care leavers but not sharing ideas. They're are already too many groups that are organised in Lancashire with the same idea. I think people should be able to meet up but go through ideas about housing/preparing for jobs but it be more structured

I like to meet new people to possible make new friendships I would also like to take more part in leaving care activities/groups in my area Want more activities for care leavers. Forum is too far away, need one in local area

LCC should be getting young people involved younger to show them the importance of having a voice also I thinks its LCC responsibility help young people get a more of a understanding on what going on with and round them because if the have a better understanding they will be able to participate more

leaflets or regular updates on events to make it more helpful to find out where and when?

Information on how to access services that can support in addressing issues with other services. And support to confidently do this.

i want more information about what is a forum, i know Barnardos runs one but too far for me to travel. I would like to do activities in the evening and weekends but leaving care don't work then.

want activities, try something new.

# Is there any other information that you would like to see included in the Local Offer?

13

more care leavers events

nothing

Take into consideration peoples dyslexia, learning disabilities to make it accessible for all My rights and entitlements List of types of furniture I can buy and how much a local offer that is easy to read and jargon free more access to information from sexual health services and GUM clinics, (workshops) Support groups for people who have conditions such as bi polar and other such health issues and diagnosis. Make things more accessible Relevant contact details for services, duty etc i think that support groups things to do like little trips , meals out etc

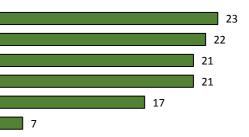
information on how to contact workers when mines off. i would like to see info on what PA's do and support they can give. information on setting up home allowance and how i can spend this. not just info on leaving care but info for young people

more information on how I can become involved in meetings.

Who would you like to talk to	Personal adviser	23	64%		
about leaving care?	Other care leavers	22	61%	Personal adviser	
6	Your social worker	21	58%	Other care leavers	
	Your support worker (residential)	21	58%	Your social worker	
	Your foster carer	17	47%	Your support worker (residential)	
	Other	7	19%	Your foster carer	
	TOTAL	36		Other	

#### Other comments

the closest people I know and feel comfortable talking too And every one thats involved Family members if appropriate



More support around preparation for independence, maybe from other older care leavers north west leaving care vikki I would talk to other care leavers and PA. Social workers don't know anything about leaving care i'd talk to anyone as long as they new there stuff

## As a care leaver, what are your priorities for the next few years (2-5 years)?

29

Be able to get my education on track and get to my dream Also to be able to be more independent Getting life sorted Education

My priorities would be to be moving into my own place with a stable job that wont let me down, also being able to connect with family through social media ad travel

To complete my apprentice To do my motor bike lesson so I can move up from A 125CC Get a permanent job that I enjoy Stay at home for as long as possible. Own my own horse and become more independent.

To get a place with my partner and onece i have my secound baby and onece i am ready to go college i will and both of my babies can start to go to creche whilst ill be in college and my partner work

Regardless of being a care leavers or not, priorities are based on one's personal experience and the path one chooses to follow in order to become the greatest version accordingly with the purpose discovered upon gathering experience. In my case, a priority is to always ensure I am a happy person at no cost of other individual's wellbeing and for me this is only achievable if I work on my purpose, which I believe is to raise the general vibration of the world around me, by sharing my talents, wisdom and understanding of the path I have taken. I aim to create a lifestyle of infinite abundance, by adjusting my expectations to the principal of needing only what I have, in which result I will create an aura of happiness that can be embodied by anyone who chooses to acknowledge my synchronicity with myself. Education and Employment To start driving

• Live independently. • Drive. • Being able to cope.

Finish my apprenticeship and get a steady income

Finishing college

To finish my university degree and to get myself a job within the industry I have chosen to go into and to also get my own stable and secure accommodation.

absolutely nothing to do with you

To get a Job and be settled in employment and my home. And to carry on coming to Barnardo's participation :)

Get a decent job and accommodation I like. savings in my bank account!

employment, housing and sorting out debts

looking after my daughter

Have a house, steady job and relationship.

work and gain and better understanding of the LCC and be able to help care leavers reach the potential

employment housing getting driving building new healthy relationships

Getting my medication sorted Settling in my new flat. Linking with and using my support package to meet my needs.

Have a job, Have my own place Pass my driving test

money

join north west leaving care, finish education and training, have a job, have a home.

to have my own house, have a good job, be happy

i want a nice place to live where i feel safe and a job

to live in a decent house

getting qualifications so I can get a good job. Having a nice home with nice stuff in it and passing my driving licence

Have you seen or used	Yes, I've used it	9	25%
Lancashire's Leaving Care Rights	Yes, I've seen it but not used it	10	28%
and Entitlements guide on the	No	10	28%
Zone website?	Don't know/unsure	7	19%
		36	

## What, if anything, are we getting right about the information we give care leavers at the moment?

Giving young people information about different organisations for different types of groups for help to do with housing, finding jobs and building relationships back up. you've managed to help a lot of people but also improve the way their future is.

Since I became a care leaver I had a lot of support and information where as being a child in care, I felt like I didn't have as much as I needed at certain point in my life Its been ok

If I ask a question - it gets answered accurately and there isn't much more I could expect.

I was happy with the information I was given and think I recieved everything I needed and was given all the support and advice I needed.

It tells you what you're applicable for

absolutely nothing, I don't know

The only way that I find out about care leaver information is through accessing Barnardo's participation service.

I like the information on the Youth Zone webpage My PA hkeeps me informed

financial advice

My workers tell me

its quite old some of the information but other info is great and very usefully

I believe a lot of PA's are good with helping you understand what to expect from leaving care.

Letting me know about my entitlements SUHA Providing support

Information given is more relevant as workers are knowledgable and supportive

not teaching me things that are going to be beneficial they focus on the wrong things

social services are okay to some degree,

support in employment and helping me to get interviews and how to get there etc

i think the information on the website is good

# What, if anything, are we NOT getting right about the information we give care leavers at the moment?

knowing how to deal with benefits or bills is one of the main things that doesn't get mentioned a lot. a lot of care leavers still don't have structure in their lives and moving them off somewhere can cause their behaviour to go wild, with the support there is its not the right support so people are going homeless a lot guicker and a lot easier then normal

I don't really know. As long as I stay put with the people I live with and carry on getting the support by them I need

Concentrate on the positives :)

I think leaving care workers should visit more regularly for those who are showing concern and not just leave them to it.

It's not very specific or detailed

dunno mate

Although it will be hard to adapt all stuff. I don't think the professionals take into account that a certain percentage of children in care and care leavers struggle academically so having so much information to absorb can be a struggle at times.

Social workers need to know more about leaving care they don't have much knowledge on this and don't give right info,

nothing wrong

Nothing.

I wouldn't say not getting it wrong but the a to z page is not young people friendly like its got so much info that it hard to navigate thought not all of them will want to search thought paragraph after paragraph of info that isn't relevant to them

I had a lot of problems understanding how to pay bills and apply for benefits as before leaving residential into independence I was never shown

In the past when younger I didn't feel I had choices about where I lived . I ended up living in a centre until I recently gained my own place

I don't know anything that isn't right.

everythiung

going about thing the wrong way using wrong words

social workers need to read the information so they can get facts right

workers need to know more about leaving care stuff

I don't have access to wifi at home so am limited to being able to access the internet - more handouts

19

19

# What, if anything, are we getting right about the support we give care leavers at the moment?

18

There is always someone to talk to

You do more than enough, since I often get a feeling of being at an advantage due to having had been in foster care. I don't need much mental support as I tend to turn to my family, friends or myself for this, but material and advisory support on your part is great.

I think that when a care leaver works with their support worker they are given a lot of advice and support and helped in everyway possible.

Having a ppa

There seems to be more focus in providing better services for care leavers including PA training and better communication.

# service 6 support

My PA is good but would like to see them more not just a quick visit to talk about heavy stuff.

very supportive leaving care worker

helping yp getting into work also taking on careleavers at LCC give them an opportunity to be apart of the council that practically raised them

Great support financially if in need. Emotional support has always been given when I've needed (don't make you feel like your talking to a professional just doing their job)

Visit and have regular contact Everything is ok

Supportive and consistent worker Available, accessable

dhgv

meetings placement

ringing me too see how i am, keeping intouch

i think my PA is good but don't see her as much as i'd like to. She is very busy all the time. If she is supposed to be like a pparent to me then why can't i see her , more often? You need more workers better than it was but need more out of hrs workers

I get to see my leaving care worker and she is always available to call on mobile if I need her

What, if anything, are we NOT getting right about the support we give care leavers at the moment? 16

I am not sure

See previous question :)

I think that those care leavers that are not as cooperative and those that show concern are not given as much support and are just shoved aside and only seen when needed to when really I think more visits should be arranged to push them as obviously there is something underlying for them to isolate themselves.

Not giving enough advice

We need to provide better information, support and training on providing care leavers the skills to be able to live independently in accommodation.

My file was closed by my leaving care worker.

Need more PA's and social workers need to knbow more about leaving care.

nothing to report

financial support for care leavers upto 25

Nothing at the moment. I have the support I need

hvjm

they much about the paper worker

not knowing about anything thats going on, feel like i have come out of the system with no support and nothing to do. prehaps a bit more help with housing and getting a job Need more PA's

dont like how we spend the setting up home allowance, its not normal, should have the caseh to spend with support from worker

Would be good to see her more often and not have to wait

A	r	е	you?	

11 Male 25 Female

Which best describes your ethnic background? White 32

Asian or Asian British	1
Black or Black British	1
Other	2

# Are you a deaf person or do you have a disability?

Yes	7
No	26
Prefer not to say	3